



# Subscription Agreement Schedule

(Not for commercial use)



**IMPORTANT NOTICE**  
If you complete this form and MultiChoice accepts it, you will be bound by a subscription agreement on specified terms and conditions. These terms and conditions are set out on the front and reverse of this Schedule and/or available at the following website: [www.multichoice.co.za](http://www.multichoice.co.za)

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- This Schedule is made available by MultiChoice Africa (Pty) Limited ("MultiChoice") for use by members of the public who wish to subscribe to one or more of the discreet bouquets or packages of analogue and/or digital services, and the related facilities and applications, serviced by us (each such package a "MultiChoice Service").
- Each person who requests access to one or more of the MultiChoice Services is required to complete this Schedule ("your Schedule") and to submit it to MultiChoice. Your Schedule must be read with the Terms and Conditions (South Africa) ("Terms and Conditions") a copy of which is attached and/or accessible on MultiChoice's website, and the current version of the User Manual applicable to your decoder ("User Manual"), a copy of which is accessible on MultiChoice's website, as those Terms and Conditions and User Manual may be published and amended by MultiChoice from time to time.
- If your request is accepted by MultiChoice, you will be given access to those MultiChoice Services you have requested ("Selected Services") and a subscription agreement ("the Agreement") will come into effect between you and MultiChoice which will be on the terms set out in your Schedule read with the Terms and Conditions and the User Manual.
- Please provide the required information, and read and sign the Schedule. If you are required to make a choice, please do so by ticking the appropriate block.  
(Note that information we require is necessary in order to provide you with the best service possible).
- Please detach the original form and submit it to MultiChoice, alternatively to a MultiChoice agent or MultiChoice accredited installer, by hand or by fax to 0115774900.
- We strongly recommend that you use a MultiChoice accredited installer to install the MultiChoice digital decoder and equipment.

|  |                 |  |              |
|--|-----------------|--|--------------|
| <b>My personal details</b>   |                 | <b>I would like to receive M-Net</b>   |              |
| Title:   | First name:     | Initials:  |              |
| Surname:   |                 | <input type="checkbox"/> on my MultiChoice digital decoder<br><input type="checkbox"/> on my M-Net decoder and NOT on my MultiChoice digital decoder<br><input type="checkbox"/> on both my MultiChoice digital decoder and my M-Net decoder (two subscriptions)   |              |
| ID no:   |                 | <b>Installation details (to be completed by you or by your installer)</b>  |              |
| Physical address:  |                 | Name of installation company:  |              |
|  | Postal code:    | MultiChoice accreditation no:  |              |
| Postal address:  |                 | Name of installer:   |              |
|  | Postal code:    | Date of installation (YY/MM/DD):   |              |
| My physical address ("the Address") where the Selected Services will be accessed and viewed  |                 | <b>My personal information</b>   |              |
| The Address:   |                 | I acknowledge and that MultiChoice may use my personal information for the following purposes -  |              |
| Tel Home: ( )  | Cell:           | <input type="checkbox"/> processing my requests for access to MultiChoice Services<br><input type="checkbox"/> informing me of any new MultiChoice Services or related facilities available, or of competition announcements<br><input type="checkbox"/> administering the Agreement between me and MultiChoice<br><input type="checkbox"/> informing me of changes to the Agreement including changes to the fees, the Terms and Conditions and/or the User Manual<br><input type="checkbox"/> I consent to MultiChoice capturing, storing, analysing, using for marketing purposes the viewing habits and profile of the members of my household, and to MultiChoice retrieving such information from my decoder if and when MultiChoice comes to be in possession of that decoder |              |
| Tel Work: ( )  | Fax: ( )        | MultiChoice may disclose or acquire my personal information to/from  |              |
| E-mail address:  |                 | <input type="checkbox"/> credit bureaux for purposes of credit information sharing, fraud prevention and debtor tracing<br><input type="checkbox"/> any company which acquires MultiChoice's business or any part thereof or any company which MultiChoice acquires  |              |
| Home language:   |                 | MultiChoice will also disclose my personal information if and to the extent required to do so to comply with applicable law including the requirements of statutory authorities.   |              |
| Existing MultiChoice Subscriber Number:  |                 | Unless and until I notify MultiChoice in writing that I withdraw my consent thereto, I agree that MultiChoice and/or its channel suppliers and/or affiliated companies ("MultiChoice and its associates") may communicate with me electronically or by post regarding MultiChoice Services, competition announcements and other commercial communications ("commercial communications").   |              |
| <b>Optional information required solely for service improvement</b>  |                 |  |              |
| Race:  | African         | Asian  | Coloured     |
| White  |                 |  |              |
| Gender:  | Female          | Male   |              |
| <b>Correspondence</b>  |                 |  |              |
| My preferred method of correspondence from MultiChoice is by:  |                 |  |              |
| Electronic   |                 | Post   |              |
| Do you require a printed TV guide? Yes No  |                 |  |              |
| My preferred language of correspondence is: English Afrikaans  |                 |  |              |
| I agree that MultiChoice may communicate with me electronically or by post (including by email, by SMS to my cellphone or by onscreen messaging to my TV via my decoder), for purposes of payment arrears notifications, announcements or otherwise for the purpose of processing my requests for access to MultiChoice Services and/or administering the Agreement between me and MultiChoice.                    |                 |  |              |
| <b>Payment details</b>   |                 |  |              |
| I hereby authorise my bank to pay MultiChoice by way of debit order from my account all amounts I owe MultiChoice from time to time in terms of the Agreement, including without limitation subscription fee(s), administration fees, fees for optional extras (such as dual view and PVR functionality) I authorise my bank to make payments to MultiChoice in the following frequency -                          |                 |  |              |
| Monthly  |                 | Annually   |              |
| <b>My bank account details for purposes of debit order payments</b>  |                 |  |              |
| Bank:  |                 | Branch:  |              |
| Account no:  |                 |  |              |
| Branch code:   |                 |  |              |
| Type of account:   | Current         | Savings  | Transmission |
| Please debit my account on the day of the month  |                 |  |              |
| <b>Equipment details</b>   |                 |  |              |
| MultiChoice digital decoder:   |                 | M-Net decoder:   |              |
| Serial no:   |                 | Serial no:   |              |
| Smartcard no:  |                 |  |              |
| <b>Initial Selected Service(s)</b>   |                 |  |              |
| I ask that you authorise access to the following MultiChoice Service(s):   |                 |  |              |
| DStv Premium   | DStv Indian     | M-Net  |              |
| DStv Compact   | DStv Portuguesa | DStv EasyView (subject to annual administration fee)   |              |
| <b>XtraView, DualView and PVR</b>  |                 |  |              |
| I own a decoder with XtraView functionality and request that I be authorised to use that XtraView functionality and hereby agree to pay the monthly access charges applicable for that functionality Yes No  |                 |  |              |
| I own a decoder with DualView functionality and request that I be authorised to use that DualView functionality and hereby agree to pay the monthly access charges applicable for that functionality Yes No  |                 |  |              |
| I own a decoder with PVR functionality and request that I be authorised to use that PVR functionality and hereby agree to pay the monthly access charges applicable for that functionality Yes No  |                 |  |              |
| <b>Decoder Care Contract (optional)</b>  |                 | I require a Decoder Care Contract for my digital decoder   |              |
|  |                 | Yes  | No           |
| This contract is subject to the terms and conditions which are available at the following website: <a href="http://www.multichoice.co.za">www.multichoice.co.za</a> or can be sent to you by MultiChoice. By requesting a Decoder Care Contract, I agree to be bound by those terms and conditions and to pay the fee stipulated by MultiChoice, all of which may be varied by MultiChoice at its sole discretion. |                 |  |              |